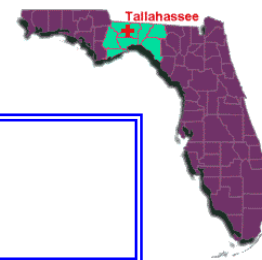


Capital Area Chapter American Red Cross Situation Report # 17 – 9/10/05 9:00PM



Disaster Services

Hurricane Katrina



(New function titles in Parentheses)

Damage Assessment (Information Management Support Services – Disaster Assessment)

The chapter's web site (www.tallytown.com/redcross/ds) has taken 112,479 hits since the beginning of this event

Impact Assessment:

- De-activated

Needs Assessment:

- Secure long-term housing for approximately 200 families.
- Provide Disaster Mental Health Services, Disaster Spiritual Care Services and Disaster Health Services to displaced persons.
- Continue to recruit, train and deploy Disaster Services Volunteers.
- Continue to organize the faith and community based organizations to deliver services in a coordinated approach under the Capital Area Disaster Recovery Initiative umbrella.
- Work with community based organizations to develop a plan to cope with the additional strain approximately 200 displaced families on North Florida's social services systems.

Mass Care – Sheltering (Community Services – Sheltering)

- Statewide Shelter Status web site (www.tallytown.com/redcross/ShelterStatus.html) remains activated.
- Shelter Information Hotline *ARC or 894-6741 is de-activated.

| | For Period | To Date |
|-------------------------------------|------------|---------|
| Displaced Families Placed In Motels | 54 | 98 |

Mass Care – Feeding (Community Services – Feeding)

| | For Period | To Date |
|---------------|------------|---------|
| Meals Served | 350 | 8,867 |
| Snacks Served | 1,774 | 19,544 |

- Feeding operations continue in support of the Chapter EOC, Staffing Center and Service Center.
- Fixed feeding operations will continue at the Service Center tent for any displaced persons who are staying in motels but need meals through Sunday 9/11/05.

Logistics (Material Support Services & Technology)

- Supported operations at the Service Center, Chapter EOC and Staffing Center.
- Continue to clean and inventory the Shelter Trailer that was utilized at the shelter.

Communications (Material Support Services & Technology)

- No new information.

Family Services (Individual Client Services – Client Casework)

- The following partner agencies / organizations are delivering assistance to displaced persons in the Service Center:

Agency for Workforce Innovation
 Leon County Health Department
 Department of Children and Families
 Tallahassee Ministerial Association
 City of Tallahassee
 Leon County

- Service delivery site: Service Center
 243 Office Plaza Dr
 Tallahassee Florida
- Continued to assist displaced persons in the Service Center to apply for financial assistance from the Federal Emergency Management Agency using several computers connected to the internet.

| | For Period | To Date |
|----------------------|-------------------|-----------------------------------|
| 901 Case Files | 61 | 644 |
| Financial Commitment | | \$603,063 (Case Average \$936) |

Disaster Health Services (Individual Client Services – Health Services)

| | For Period | To Date |
|-----------------|-------------------|----------------|
| Staff Processed | 30 | 662* |
| DHS Contacts | 52 | 541 |

- Continues to staff Staffing Center and Service Center.

Disaster Mental Health Services (Individual Client Services – Mental Health Services)

| | For Period | To Date |
|-------------------------|-------------------|----------------|
| Mental Health Contacts | 43 | 878 |
| Spiritual Care Contacts | 17 | 535 |

- Continues to staff Service Center with mental health and spiritual care workers.
- 2 pastors assisted with Disaster Spiritual Care Services in the Service Center.

Disaster Welfare Inquiry (Individual Client Services – Welfare Information)

| | For Period | To Date |
|---------------------------|-------------------|------------------|
| Inquiries Initiated | 0 | 56 |
| Number of People Involved | 0 | 103 (23 located) |

Government Liaison (Partnership Services – Government)

- No new information.

Volunteer Agency Liaison (Partnership Services)

- 211 Big Bend: Activated to disseminate information to disaster victims evacuated to the North Florida.
- Florida State University Center for Civic Education and Service: Activated to assist in deployment of volunteers to disaster relief operations
- Tallahassee Ministerial Association: Activated to assist in the delivery of Disaster Spiritual Care Services
- Volunteer Leon: Activated to assist in deployment of volunteers to disaster relief operations

Staffing (Staff Services – Workforce Planning & Acquisition)

- Staffing Center location: 126 Salem Ct
Tallahassee FL
- The hours of operation for the Staffing Center are 9:00AM through 2:00PM daily.
- As of the close of business today and estimated 4,200 individuals from throughout the capital area have volunteered their time in support helping the displaced persons evacuated to North Florida due to Hurricane Katrina. This estimate includes the churches who have cook and served meals at the shelter and Service Center, the businesses who have provided services and equipment in support of the shelter, Staffing Center and Service Center.

| | For Period | To Date |
|--------------------------------------|-------------------|----------------|
| Volunteers (Non - T&M) Chapter | 103 | 416 |
| Paid Staff | 3 | 3 |
| Volunteers (T&M) | 1 | 27 |
| Registered Volunteers for Assignment | 27 | 952 |
| Total | 134 | 1,398 |

| | For Period | To Date |
|------------------------------------|-------------------|----------------|
| Volunteers Deployed Out Of Chapter | 0 | 62 |
| Volunteers Ready to Deploy | 28 | Not Applicable |

- Disaster Services Volunteer Information Hotline at 894-6735 remains activated.
- Conducting Disaster Services training blitz September 9 through 11 to prepare additional volunteers for support of operations.
- The following Disaster Services courses have been conducted.

| | For Period | To Date |
|---|-------------------|----------------|
| Introduction to Disaster Services | 136 | 230 |
| Mass Care: An Overview | 121 | 177 |
| Shelter Operations | 107 | 172 |
| Family Services: Providing Emergency Assistance | 0 | 48 |
| Damage Assessment | 0 | 0 |
| Total | 364 | 627 |

Public Affairs (Organization Support – Communication & Marketing)

- No new information.

Disaster Services Management Team (Operations Management)

- Chapter EOC is at Level II with operation hours of 8:00AM until 8:00PM

| Function | Individual | Phone Number | E-Mail Address |
|-------------------------------------|--|--|--|
| Administration | Chris Floyd Roberta Maddox | 850/205-6102 850/205-6101 | arc-Administration@tallytown.com |
| Mass Care (Feeding) | Carolyn Pardue Nancy Schildt | 850/205-6097 | arc-MassCareFeeding@tallytown.com |
| Logistics | Leonard Savary | 850/205-6096 | arc-Logistics@tallytown.com |
| Disaster Health Services | Sharry Daisernia Alberta Duffy | 850/205-6100 850/414-8660 | arc-HealthServices@tallytown.com |
| Disaster Mental Health Services | Deborah Heindel | 850/205-6099 | arc-MentalHealthServices@tallytown.com |
| Disaster Spiritual Care Services | Brant Copeland Jack Romberg | 850/222-4504 850/877-3517 | N/A |
| Family Services | Sheila Kosier | 850/878-4827 | arc-FamilyServices@tallytown.com |
| Records & Reports | Faye Ecker | 850/414-7992 | N/A |
| Fund Raising | Karen Hagan | 850/878-6080 | N/A |
| Government Liaison | Roberta Maddox | 850/205-6101 | arc-Liaison@tallytown.com |
| Staffing | Jeri Bush - LDV Patsy Green - DSHR | 850/878-1085 850/878-0356 850/878-5972 | arc-Staffing@tallytown.com |

| | | | |
|----------------|-------------|--------------|----------------------------------|
| Public Affairs | Chris Floyd | 850/205-6102 | arc-Administration@tallytown.com |
|----------------|-------------|--------------|----------------------------------|

Planning Calendar

| Day | Function | Action |
|------------|-----------------|--|
| Sunday | Staffing | Process volunteers for deployment to out of chapter assignments. |
| | Logistics | Support Service Center and Staffing Center operations. |
| | Family Services | Support casework needs. |
| Monday | Staffing | Process volunteers for deployment to out of chapter assignments. |
| | Logistics | Support Service Center and Staffing Center operations. |
| | Family Services | Support casework needs. |
| Tuesday | Staffing | Process volunteers for deployment to out of chapter assignments. |
| | Logistics | Support Service Center and Staffing Center operations. |
| | Family Services | Support casework needs. |